

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Peter McCullagh; Mark Stevens; Michael Paulson; Marc Salinas  
Cameron Janes; Anastasia Cheung; Edmund Leonard  
Assignee: Siebel Systems, Inc.  
Title: VALUE DIAGNOSTIC TOOL  
Application No.: 10/661,877 Filing Date: September 11, 2003  
Examiner: Candice D. Carter Group Art Unit: 3629  
Docket No.: OIC0224US Confirmation No.: 8772

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Austin, Texas  
September 16, 2009

Mail Stop RCE  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND REMARKS ACCOMPANYING**  
**REQUEST FOR CONTINUED EXAMINATION**

This paper and the accompanying Request for Continued Examination (RCE) are being submitted in response to the Final Office Action dated June 19, 2009, and the subsequent Advisory Action dated August 31, 2009, having a shortened statutory period set to expire on, September 19, 2009, setting a due date of September 21 since the 19<sup>th</sup> falls on a Saturday. Further examination and reconsideration are respectfully requested in view of the following amendments and remarks.

**Amendments** to the Claims are reflected in the listing of claims which begins on **page 2** of this paper.

No Amendments to the Drawings are presented in this paper.

**Remarks** begin on **page 13** of this paper.